

1 ABSTRACT OF THE DISCLOSURE

2 A system for management of an integrated communications provider comprising a
3 means of automatically retrieving customer service records and preparing sales proposals
4 therefrom. The invention further comprises components for pre-ordering management
5 functions, circuit management, design management, service management, and gateway to
6 incumbent local exchange carriers and trading partners. The system incorporates features
7 that automate comparisons between existing services and proposal services, alarming of
8 failures of confirmations, optimizing on-net and off-net services, creation of cutover
9 reports and issuance of service requests to local exchange carriers and trading partners.